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Government  
Publications

# Canada

## *A*T WORK IN RURAL COMMUNITIES

A Directory of  
Programs and Services

1998

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## GETTING IN TOUCH WITH THE GOVERNMENT OF CANADA

This is a directory of Government of Canada programs and services, especially put together for Canadians in rural and remote communities.

It is part of the federal government's rural initiative, called the Canadian Rural Partnership.

In addition to a short description of each program or service, there is also a point of contact where Canadians can go for information by Internet, phone or both.

When reviewing the information, please keep in mind that free public access to the Internet is available at many schools, libraries, employment centres and through Community Access Program (CAP) sites located in many communities in rural and remote Canada.

The programs and services have been arranged under the following themes to assist you in finding information that meets your particular needs.

**Information** – Key contacts for information on programs, services and publications of the Government of Canada.

**Business** – Information is divided into three sections: capital, support, and trade.

The main contact for all types of business information is the **Canada Business Service Centre: 1-888-576-4444**. Or, call your **regional development contact**, the route to Community Futures and Community Business Development Corporations in many communities:

Atlantic Canada Opportunities Agency (ACOA)	1-800-561-7862
Canada Economic Development for Quebec Regions (CED)	(514) 283-6412
Western Economic Diversification Canada (WD)	1-888-338-9378
In Ontario contact Industry Canada / Federal Economic Development Initiative for Northern Ontario (FedNor)	1-877-333-6673





**People** – Information on Youth, Seniors, Culture, Employment, Social and Health, Skills Development and Environment.

**Special Services** – Information on initiatives related to safety, customs and tax services as well as international travel.

Within each section, national programs are presented first, followed by programs tailored to a particular region of the country.

This directory is the work of 26 Departments and Agencies, members of the Interdepartmental Rural Communications Committee, chaired by Rural Communications, Agriculture and Agri-Food Canada.



# Information

## Info-Canada

**Government of Canada's toll-free enquiries service – 1-800-667-3355 1-800-465-7735 TDD** (Telecommunications Device for the Hearing Impaired). Trained information officers can help to determine your precise information needs and direct you to the appropriate contact.

**www.canada.gc.ca** – Canada Site, the Government of Canada's main web site, is an interactive forum with daily news releases, the government telephone directory and links to other government databases and information sources.

Government publications are available through the vast network of public and academic libraries under the **Depository Services Program**.

Call the toll-free order desk at 1-800-635-7943 or connect to <http://publications.pwgsc.gc.ca>

## Canadian Rural Information Service

A special service responds to the information needs of rural Canadians by answering telephone, mail and e-mail enquiries. Contact the service at:

930 Carling Ave., Room B 77

Ottawa, ON, K1A 0C5

Toll free: 1-888-757-8725

Fax: (613) 759-6763

E-mail: [cris@em.agr.ca](mailto:cris@em.agr.ca)

Internet: <http://www.agr.ca/cris>

Visit **www.rural.gc.ca** for up-to-date information about the Government of Canada's rural initiative — the Canadian Rural Partnership.



**Canada Information Office** provides information on Canada, modernization of the Canadian federation and the role of the Government of Canada. The office also helps build partnerships with groups and individuals seeking greater understanding of the diversity of their country and who share the goal of building a better Canada.

Toll-free: 1-800-973-INFO (4636)

Internet: <http://www.infocan.gc.ca>

**Statistics Canada** collects, compiles, analyzes and publishes statistical information on virtually every aspect of the nation's society and economy. To obtain free statistics and information, consult the Statistics Canada web site:

Internet: <http://www.statcan.ca>

Or call: *The Daily*, the vehicle for first official release of statistical data and publications providing highlights with information about where to go for more detailed facts:

Toll-free: 1-800-400-6687

For other products and services call

Toll-free: 1-800-263-1136 TDD 1-800-363-7629



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

# Business

## Key contact points

### *By phone:*

The **Canada Business Service Centres** provide Canadian business people with a wide range of information on government services, programs and regulations. The current network of 12 centres – one in every province and territory – is the result of co-operative arrangements between federal and provincial governments, and in some cases, the private sector.

Toll-free: 1-888-576-4444

### *On the Internet:*

**Strategis** is Canada's largest business information Internet resource, offering easy access to information and services that can help businesses and consumers.

Internet: <http://strategis.ic.gc.ca>





# Business – Capital

*Information about programs and services that offer financial help to start or expand a small or medium-sized business.*

## NATIONAL PROGRAMS

**Aboriginal Business Canada** provides business services, information and financial support to Aboriginal entrepreneurs in all regions of Canada. The focus is on small businesses, Aboriginal youth entrepreneurship, innovation, and trade and market expansion, including Aboriginal tourism. Call collect to the nearest Aboriginal Business Canada office:

Halifax	(902) 426-2018
Montreal	(514) 283-1828
Toronto	(416) 973-8800
Winnipeg	(204) 983-7316
Saskatoon	(306) 975-4361
Edmonton	(403) 495-2954
Vancouver	(604) 666-3871
Ottawa	(613) 954-4064

Internet: <http://abc.gc.ca>

**Agricultural Marketing Programs** ease financial pressure during harvest time by providing cash advances to farmers. They also help co-operative marketing organizations to make initial payments to members on delivery of a product. Contact the nearest Agriculture and Agri-Food Canada office or your relevant marketing agency.

Call: (613) 957-7078

Internet: <http://www.agr.ca/lawse.html>

**Business Development Bank of Canada** plays a leadership role in delivering financial and management services to Canadian small business, with a focus on emerging and export sectors of the economy.

Toll-free: 1-888-INFO-BDC (1-888-463-6232)

Internet: <http://www.bdc.ca>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

**Canadian Adaptation and Rural Development Fund** helps to fund national and regional initiatives that assist in moving the agri-food industry away from passive income support and encourage greater self-reliance. Contact your regional Adaptation Council:

British Columbia	(250) 356-1830
Alberta	(403) 986-9511
Saskatchewan	(306) 975-6851 or 975-6847
Manitoba	(204) 982-4791
Ontario	(519) 822-7554
Quebec	(514) 679-0530 or 858-2000
New Brunswick	(506) 458-5660
Prince Edward Island	(902) 368-2005
Nova Scotia	(902) 261-2108
Newfoundland	(709) 747-4874
Yukon	(867) 668-6864
Northwest Territories	(867) 874-3641
Internet : <a href="http://www.agr.ca/policy/adapt">http://www.agr.ca/policy/adapt</a>	

**Community Futures / Community Business Development Corporations** promote community and economic development by providing financial support, strategic planning, and counselling to entrepreneurs primarily in areas outside major urban centres. Call your regional development contact listed on Page 2.

Internet: <http://strategis.ic.gc.ca>

**Cultural Industries Development Fund** provides a range of financing services to Canadian-owned and -controlled cultural enterprises in five sectors: book-publishing, magazine-publishing, film and video production, multimedia and sound-recording. Call the Business Development Bank of Canada.

Toll-free: 1-888-INFO-BDC (1-888-463-6232)

Internet: <http://www.bdc.ca> or <http://www.pch.gc.ca>



**Farm Credit Corporation Loans to Farmers and Agri-businesses** provide term financing and other customized financial services to Canadian farmers and small to medium-sized agri-businesses. FCC also delivers a number of federal agricultural programs.

Toll-free: 1-800-387-3232

**Farm Credit Corporation Medium- and Long-Term Notes** give investors the opportunity to invest in Canadian agriculture.

Toll-free: 1-800-387-3232

**Farm Improvement and Marketing Co-operatives Loans Act** provides loan guarantees that help producers and farmer-owned marketing co-operatives gain access to credit to improve farm assets, strengthen production and/or improve financial viability.

Toll-free: 1-888-346-2511

Internet: <http://www.agr.ca/progser/aaffimcl.html>

**Geological Mapping Programs** provide geoscience data about Canada's landmass and offshore territory, training, and grants for exploration and development to assist energy and mineral exploration and sustainable development by the private sector. Call the Canada Map Office.

Toll-free: 1-800-465-6277

Internet: <http://www.nrcan.gc.ca>

**Matching Investment Initiative** of Agriculture and Agri-Food Canada helps boost private sector investment in agri-food research and development, and enhances technology transfer by integrating public and private research. Contact the research centre most relevant to your study area:

**British Columbia:** Pacific Agri-Food Research Centre  
(250) 494-7711

**Alberta:** Lethbridge Research Centre (Beef)  
(403) 327-4561  
Lacombe Research Centre (Meat)  
(403) 782-8100

**Saskatchewan:** Saskatoon Research Centre (Crops)  
(306) 956-7200  
Semiarid Prairie Agricultural Research Centre  
(306) 778-7200

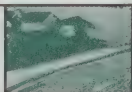
**Manitoba:** Cereal Research Centre (204) 983-5533  
Brandon Research Centre (Sustainable research) (204) 726-7650

Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

- Ontario: Eastern Cereal and Oilseed Research Centre (613) 759-1816  
Southern Crop Protection and Food Research Centre (519) 457-1470  
Greenhouse and Processing Crops Research Centre (519) 738-2251
- Quebec: Soils and Crops Research and Development Centre (418) 657-7980  
Dairy and Swine Research and Development Centre (819) 565-9174  
Horticulture Research and Development Centre (514) 346-4494  
Food Research and Development Centre (514) 773-1105  
New Brunswick: Potato Research Centre (506) 452-3260
- Prince Edward Island: Crops and Livestock Research Centre (902) 566-6816
- Newfoundland: Atlantic Cool Climate Crop Research Centre (709) 772-4619
- Nova Scotia: Atlantic Food and Horticulture Research Centre (902) 679-5333
- National: Research Planning and Coordination Directorate (613) 759-7792
- Internet: <http://www.agr.ca/research/mii/make/main.html>

**Resource Access Negotiations Program** provides financial assistance to Indian bands, Inuit and Innu communities to negotiate access to and development of community-owned and nearby off-reserve resources, and improves access to long-term business and employment opportunities. Contact the nearest regional office of the Department of Indian Affairs and Northern Development:

- British Columbia (604) 666-5086  
Alberta (403) 495-6466  
Saskatchewan (306) 780-5945  
Manitoba (204) 983-4928  
Ontario (416) 973-3164  
Quebec (418) 648-7551  
Atlantic (902) 661-6276  
Yukon Territory / Northwest Territories (867) 667-3380  
Eastern Arctic (867) 669-2617  
Internet: <http://www.inac.gc.ca>





## REGIONAL PROGRAMS

### WEST

**Canada Agri-Infrastructure Program** offers funding to help the agriculture and agri-food sector in western provinces adjust to reforms in the grain transportation system, consolidation of the rural grain elevator system, changes in cropping patterns and the development of value-added processing. Contact a Prairie Farm Rehabilitation Administration regional office:

British Columbia	(250) 782-3116
Alberta	(403) 292-5641
Saskatchewan	(306) 780-5070
Manitoba	(204) 983-2243

Internet: <http://www.agr.ca/progser>

**Canada-Saskatchewan Agri-Food Innovation Fund** provides funds to accelerate the development of new and emerging primary production, value-added agriculture and sustainable agriculture in Saskatchewan.

Toll-free: 1-800-242-8369

Internet: <http://www.agr.ca/pfra/afifnew1.htm> or  
<http://www.gov.sk.ca/agfood/afif/afifover.htm>

**Entrepreneurs with Disabilities Program** ensures access to business services, loan funds and other support mechanisms needed by people with disabilities in western Canada when they are considering self-employment.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

**Self-Reliance Loan Program** is a pilot program offering access to micro-loans, with patient and flexible repayment terms, to entrepreneurs starting or expanding a business in British Columbia's Lower Mainland or Fraser Valley.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

**Western Economic Diversification Loan Funds** offer new sources of patient and flexible debt financing to small businesses in western Canada in high growth sectors, including:

- Agricultural Value-Added Processing
- Advanced Materials and Advanced Manufacturing Technologies



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

- Advanced Technology
- Biotechnology
- Environmental Technology
- Health Industry
- Information Technology and Telecommunications
- Knowledge-Based Industries
- Tourism Industry

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

**Women's Enterprise Initiative** helps improve the range of business services and financing available to women entrepreneurs throughout the West.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

## NORTHERN ONTARIO

**Business Development Bank of Canada Funding Agreement** is a joint financing program for small and medium-sized businesses located in Northern Ontario. For more information and to discuss your proposal details, please contact the nearest branch of the Business Development Bank of Canada:

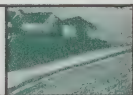
Kenora	(807) 467-3535
Sault Ste. Marie	(705) 941-3030
Thunder Bay	(807) 346-1780
North Bay	(705) 495-5700
Sudbury	(705) 670-6482
Timmins	(705) 267-6416

Internet: <http://fednor.ic.gc.ca>

**Federal Economic Development Initiative for Northern Ontario/Royal Bank of Canada Funding Agreement** helps to finance knowledge-based industries throughout Northern Ontario. Contact the nearest Royal Bank Commercial Banking Centre:

Sudbury (Northeastern)	(705) 688-4710
North Bay	(705) 494-7120
Sault Ste. Marie (Algoma)	(705) 759-7000
Thunder Bay (Northwestern)	(807) 623-1891

Internet: <http://fednor.ic.gc.ca>



**Federal Economic Development Initiative for Northern Ontario's Tourism Fund** provides financial support for broad-based regional initiatives that serve to strengthen Northern Ontario's tourism industry.

Toll-free: 1-877-333-6673

Internet: <http://fednor.ic.gc.ca>

**Northern Ontario Economic Development Fund** provides assistance for projects that reflect local needs and priorities as identified in a recognized community plan for economic development. See the contact information listed above.

**Pre-Commercial Fund** helps finance early stage research and development activities and supports feasibility studies for firms interested in establishing a facility in Northern Ontario. See the contact information listed above.

## QUEBEC

**Business Loan Program/National Bank of Canada** provides capital to improve competitiveness and encourage job creation of small and medium-sized enterprises in Quebec operating in the information technology, bioscience, advanced products or other technological industries.

Call: (514) 283-6412

Internet: <http://www.dec-ced.gc.ca>

**Financing Program for Innovative Small Businesses in Quebec** addresses the specialized financing needs of growth- and export-oriented small and medium-sized enterprises in Quebec, operating in knowledge-based industrial sectors and innovative manufacturing industries.

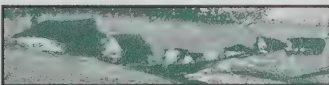
Toll-free: 1-800-561-0633

Internet: <http://www.dec-ced.gc.ca>

**IDEA-SME Fund** provides assistance to small and medium-sized enterprises that offer strong growth potential and are involved in knowledge-based emerging industries.

Call: (514) 283-3302 or 1-888-INFO-BDC (1-888-463-6232)

Internet: <http://www.bdc.ca> or <http://www.dec-ced.gc.ca>



## **Initiative Supporting the Development of the Quebec/Chaudière-Appalaches Technoregion (GATIQ-Technoregion Fund)**

**Part 1: Business Start-Up** provides assistance for the start-up of innovative small and medium-sized enterprises to develop the Quebec/Chaudière-Appalaches "technoregion".

**Part 2: Development Projects and Technological Enhancement** provides assistance to encourage expansion projects between research centres and small and medium-sized enterprises, and support for development projects that facilitate new innovative technology-based enterprises.

**Toll-free: 1-800-463-5204**

**Internet: <http://www.dec-ced.gc.ca>**

**"Techno Access SME" Loans Program** provides assistance to knowledge-based small and medium-sized enterprises in Quebec that have difficulty getting loans through financial institutions because the assets they possess are often difficult to evaluate according to traditional criteria.

**Call: (514) 283-6412**

**Internet: <http://www.dec-ced.gc.ca>**

## **ATLANTIC**

**ACF Equity Atlantic Inc.** provides venture capital to Atlantic businesses with high-growth potential; a program developed by the Atlantic Canada Opportunities Agency.

**Toll-free: 1-800-251-5331**

**Internet: <http://www.acf.ca/index.cfm>**

**Business Development Program/Atlantic** provides direct financial assistance to small and medium-sized enterprises and non-profit organizations in the Atlantic region. Call the Atlantic Canada Opportunities Agency.

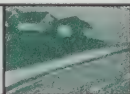
**Toll-free: 1-800-561-7862**

**Internet: <http://www.acoa.ca>**

**Co-operation Programs for Atlantic Canada** fund non-commercial projects aimed at improving economic growth in Atlantic Canada through joint federal-provincial strategic investments.

**Toll-free: 1-800-561-7862**

**Internet: <http://www.acoa.ca>**





# Business – Support

*Programs and services for people looking for business information, help with business planning and other business support services.*

## NATIONAL PROGRAMS

**Agriculture and Agri-Food Farm Consultation Service** provides confidential financial management counselling to farmers through a pathfinding/referral service and direct one-on-one service. Contact your regional office:

British Columbia/Yukon/Alberta/ Northwest Territories	1-888-495-3212
Saskatchewan/Manitoba	1-888-777-9309
Ontario	1-800-265-8135
Quebec	(418) 648-4775
Atlantic	1-888-896-1555
Internet:	<a href="http://www.agr.ca">http://www.agr.ca</a>

**Aquatic Effects Technology Evaluation Program** produces a series of technical and scientific reports to help the Canadian mining industry determine the most appropriate tools for monitoring and evaluating the impacts of mine effluents on the aquatic environment.

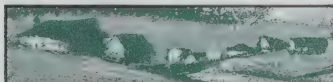
Call: (613) 947-2187  
Internet: <http://nrcan.gc.ca/mets/aete>

**BIOMINET Network** promotes the adoption of biotechnology-based processes in the mining and fossil fuel sectors in Canada, working with academics, business and governments.

Call: (613) 992-7286  
Internet: <http://www.nrcan.gc.ca/mets/biominet>

**Business Planning for Agri-Ventures** offers advice to farmers and agri-business operators who want to establish, expand or diversify into agricultural or value-added businesses. Call the Farm Credit Corporation.

Toll-free: 1-888-322-2728  
Internet: <http://www.bpav-ppia.com> or  
<http://www.agr.ca/policy/adapt>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

**Canada Cooperatives Act** is a new modernized, national statute for co-operatives.

To order a copy call toll-free: 1-800-661-2868

Internet: <http://www.agr.ca/policy/coop/accueil.html>

**Canada Community Investment Plan** helps small business intermediaries and entrepreneurs overcome barriers to new or better financing.

Call: (613) 954-2746

Internet: <http://strategis.ic.gc.ca/growth>

**Canadian Farm Business Management Program** helps farm managers increase the competitiveness and profitability of their operations by upgrading their management skills. The program focuses particularly on the areas of finance, production economics, marketing, human resources and strategic direction. For more information contact the Canadian Farm Business Management Council.

Call: (613) 237-9060

Internet: <http://www.agr.ca/policy/adapt>

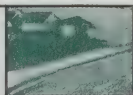
**Canadian Technology Network** provides innovative Canadian small and medium-sized firms with quick and personal access to expertise, advice and information about how to meet technology and related business challenges. Contact the National Research Council's regional co-ordinator:

British Columbia and the Yukon	(604) 713-7805
Alberta and Northwest Territories	(403) 292-4240
Saskatchewan	(306) 933-7522
Manitoba	(204) 945-6888
Ontario	1-800-CTN-0001
Quebec	1-800-322-4636
Maritimes	(506) 854-3768
Newfoundland	(709) 772-4342
National Capital Region	(613) 991-4425
Internet: <a href="http://ctn.nrc.ca">http://ctn.nrc.ca</a>	

**Community Access Program (CAP)** supports community-based partnerships that offer public access to Internet tools that can help create jobs and economic growth. Some 5,000 rural access sites are currently being established. As well, under the sponsorship of the Youth Employment Strategy, CAP sites offer job opportunities for young Canadians aged 15 to 30.

Toll-free: 1-800-268-6608

Internet: <http://cap.unb.ca>



**Community Economic Development Program** provides long-term employment and business opportunities to Aboriginal people by assisting them in managing their skills development programs, economic institutions and business enterprises by partnering among Aboriginal people, various levels of government and the private sector. Contact the nearest regional office of the Department of Indian Affairs and Northern Development:

British Columbia	(604) 666-5086
Alberta	(403) 495-6466
Saskatchewan	(306) 780-6421
Manitoba	(204) 983-2469
Ontario	(705) 657-2259
Quebec	(418) 648-4104
Atlantic	(902) 661-6354
Yukon Territory	(867) 667-3380
N.W.T./Eastern Arctic	(867) 669-2617
Internet: <a href="http://www.inac.gc.ca">http://www.inac.gc.ca</a>	

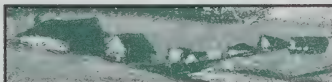
**Community Energy Technologies Program** helps small communities to evaluate the use of co-generation or biomass-based waste to fuel a district energy system and develop a business plan for its design and construction.

Call: (613) 996-8870

Internet: <http://oee.nrcan.gc.ca>

**Explosives Services and Programs** is a collection of programs and services relating to explosives and pyrotechnics, including licensing and inspection, the development of quantity-distance principles for manufacturing and storage, and training. For more information about the courses and publications, call (613) 992-4402 or contact an inspector at one of Natural Resources Canada's regional offices:

Pacific	(604) 666-0366
Western	(403) 292-4766
Ontario	(613) 995-8439
Quebec	(514) 652-3999
Atlantic	(902) 426-3599
Internet: <a href="http://www.nrcan.gc.ca">http://www.nrcan.gc.ca</a>	



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

**Farm Debt Mediation Service** brings insolvent farmers and their creditors together to try to resolve their disputes. Contact your regional office:

B.C./Alberta/Yukon/N.W.T.	1-800-642-3890
Saskatchewan/Manitoba	1-800-667-7158
Ontario	1-800-265-7288
Quebec	(418) 648-4775
Atlantic	1-888-896-1555
Internet: <a href="http://www.agr.ca">http://www.agr.ca</a>	

**First Nations Forestry Program** is designed to improve economic conditions of Status Indian communities while maintaining full consideration of the principles of sustainable forest management.

Call: (613) 947-7380

Internet: <http://www.fnfp.gc.ca> or <http://www.nrcan.gc.ca>

**Forestry Science and Technology Networks** – Ten networks across Canada focus on key forest science issues, conducting research, transferring technology and providing forest managers with tools for sustainable forest management. For more information contact the Canadian Forest Service centre nearest you:

Pacific Forest Centre	(250) 363-0600
Great Lakes Forest Centre	(705) 949-9461
Centre de foresterie des Laurentides	(418) 648-3335
Atlantic Forest Centre	(506) 452-3508
Northern Forest Centre	(403) 435-7202
Internet: <a href="http://www.nrcan.gc.ca/cfs/proj/sci-tech/nets_e.html">http://www.nrcan.gc.ca/cfs/proj/sci-tech/nets_e.html</a>	

**Federal Procurement Strategy for Aboriginal Business** helps Aboriginal firms do business with the federal government.

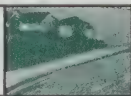
Toll-free: 1-800-400-7677

Internet: <http://www.inac.gc.ca>

**Ground Control Program** provides the Canadian mining industry with specialized services in rock mechanics to assist in the development of safer mine design and methods.

Call: (613) 996-8604

Internet: <http://www.nrcan.gc.ca/mms/canmet-mtb/bells/encorpge.htm>





**Mine Mechanization/Automation Program** assists the Canadian minerals and metals industry through exploratory research, commercial and cost-shared research and development, product testing and technology transfer.

Call: (613) 996-5207 or (819) 736-4331, Ext. 230

Internet: <http://www.nrcan.gc.ca>

**Net Income Stabilization Account** is a voluntary program designed by the federal and provincial governments and farmers under the authority of the Farm Income Protection Act, that helps producers stabilize their farming income.

Toll-free: 1-800-665-6472

Internet: <http://www.agr.ca/nisa/n9608e.html>

**Quarterly Remittances for Small Business** is a program that allows small businesses to make quarterly remittances of payroll deductions, reducing the administrative burden associated with monthly filing. Contact the nearest Revenue Canada tax services office.

Toll-free: 1-800-959-5525

Internet: <http://www.rc.gc.ca>

**Rural Partnerships Initiative** provides financial support for activities that encourage rural economic development. Contact the Rural Secretariat advisor in your region:

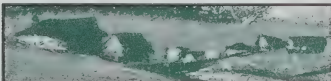
Alberta/B.C./Yukon/N.W.T.	(403) 292-4922
Manitoba/Saskatchewan	(204) 983-6510
Ontario	(519) 837-5825
Quebec	(418) 648-4820, ext. 313
Atlantic	(506) 851-2983

Internet: <http://www.rural.gc.ca>

**Support for Aquaculture Development** provides support to aquaculturists through regional aquaculture co-ordinators and fish health protection officers. Contact the aquaculture co-ordinator in your region:

Pacific	(604) 666-3152
Central & Arctic	(905) 795-9666, Ext 229
Laurentian	(418) 648-5923
Maritimes	(506) 529-5860
Newfoundland	(709) 772-0183
National Capital Region	(613) 993-1876

Internet: <http://www.dfo-mpo.gc.ca>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

## REGIONAL PROGRAMS

### WEST

**Community Pasture Program** allows cattle in the three Prairie provinces to graze on marginal land in the summer.

Call: (306) 780-5154

Internet: <http://www.agr.ca/pfra>

**Prairie Farm Rehabilitation Administration**, a branch of Agriculture and Agri-Food Canada, works with Prairie people to develop a viable agricultural industry and sustainable rural economy. Contact the regional office nearest you:

North Alberta and British Columbia (403) 495-3307

Southern Alberta (403) 292-5638

Northern Saskatchewan (306) 975-4693

Southern Saskatchewan (306) 780-5150

Manitoba (204) 983-2243

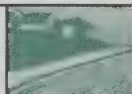
General Information: (306) 780-5070

Internet: <http://www.agr.ca/pfra>

**Western Internet Marketing Program** helps non-profit groups or associations representing a number of small businesses provide Internet business presence for their members.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>



## NORTHERN ONTARIO

*To get information about the following FedNor programs call*

**Toll-free: 1-877-333-6673**

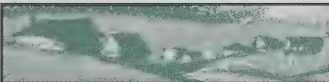
**Internet: <http://fednor.ic.gc.ca>**

**Aboriginal Working Group on Federal Economic Development Initiative for Northern Ontario (FedNor)** is a joint Aboriginal-federal government body that increases access by Aboriginal people to FedNor programs and services.

**Business Planning Initiative for Northern Ontario** supports entrepreneurs in Northern Ontario who require a full and properly developed business plan. Contact the nearest Community Futures Development Corporation Office.

**Federal Economic Development Initiative for Northern Ontario's Technology Program** increases access for businesses in Northern Ontario to information and services related to innovation and emerging technologies, through FedNor.

**Federal Economic Development Initiative for Northern Ontario – Telecommunications** promotes upgrading of telecommunications infrastructure to improve access to information and modern telecommunications services so communities can connect to the information highway.



**Internet:**  
**[www.rural.gc.ca](http://www.rural.gc.ca)**

## QUEBEC

**IDEA-SME Program** helps small and medium-sized enterprises carry out projects associated with innovation, research and development, design, development of market and export trade and entrepreneurship and business climate development.

Call: (514) 283-6412

Internet: <http://www.dec-ced.gc.ca>

**Rural Enterprises – Eastern Quebec** is aimed primarily at identifying and developing new ways to promote rural Quebec's natural human resources by focusing on niche goods and services while encouraging the development and integration of research and development and design into economic activities in rural sectors.

Toll-free: 1-800-463-9073

Internet: <http://www.dec-ced.gc.ca> or

<http://www.reseau-sadc.gc.ca>

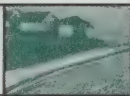
**Special Fund for the Economic Development and Adjustment of Quebec Fishing Communities** aims to stabilize, diversify and strengthen the economies of communities affected by the decline of groundfish stocks by stimulating local small and medium-sized enterprise creation while creating new openings for displaced workers. For more information, contact an advisor from the nearest Community Futures Development Corporation or an advisor from:

Canada Economic Development for Quebec Regions –  
Bas Saint-Laurent • Gaspésie • Îles-de-la-Madeleine:  
1-800-463-9073

Canada Economic Development for Quebec Regions –  
Côte-Nord: 1-800-463-1707

Internet: <http://www.dec-ced.gc.ca> or

<http://www.reseau-sadc.gc.ca>





# Business – Trade

## Key contact points

*By phone:*

**Team Canada Inc.** is a one-stop shop for export services. Built on the spirit of partnership that has been key to the success of Team Canada trade missions, Team Canada Inc. is a virtual trade network that offers Canadian businesses a point of access to a broad range of government export service providers. Businesses interested in learning how to gain access to export market development programs and services can call

Toll-free: 1-888-811-1119

*On the Internet:*

**Export Source**, the Team Canada web site, consolidates export information holdings of government, making them accessible to the public through one vehicle, 24-hours-a-day, seven days-a-week, from anywhere in Canada.

Internet: <http://exportsource.gc.ca>

## NATIONAL PROGRAMS

**Agri-Food Industry Market Strategies** encourages Canadian agri-food industries to increase exports by developing comprehensive export market strategies.

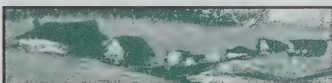
Internet: <http://www.agr.ca/progser/aft2000.html>

**Agri-Food Trade Service** provides single-window access to federal services that help the agri-food sector adapt to a more competitive global marketplace.

Internet: <http://atn-riae.agr.ca>

**Canada Export Award Program** increases awareness of the importance of exporting to Canada's economy, and encourages more Canadian companies to enter the export arena.

Internet: <http://www.dfait-maeci.gc.ca>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

**International Business Opportunities Centre** matches business opportunities from around the world with the business interests of Canadian exporters, particularly small and medium-sized enterprises.

Internet: <http://www.dfait-maeci.gc.ca/iboc-coai>

**New Exporters to Border States Program** introduces Canadian companies not yet exporting to the United States to essential information on exporting, and gives first-hand exposure to markets in U.S. border states.

Internet: <http://www.dfait-maeci.gc.ca>

**New Exporters to Overseas** program exposes exporters to new markets in Europe by organizing special missions to assist Canadian companies in deciding whether, and how, to pursue markets overseas.

Internet: <http://www.dfait-maeci.gc.ca>

**Program for Export Market Development** aims to increase export sales of Canadian goods and services by sharing the costs of activities that companies normally could not undertake alone.

Internet: [http://www.infoexport.gc.ca/section2/export\\_menu-e.asp](http://www.infoexport.gc.ca/section2/export_menu-e.asp)

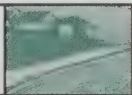
**Trade Commissioner Service** – Canada's Trade commissioners living and working in over 125 cities around the world, provide essential services and information to Canadian companies capable of exporting to foreign markets.

Internet: <http://www.infoexport.gc.ca>

**Technology Inflow Program** helps Canadian companies bring foreign technology into Canada. Contact National Research Council of Canada.

Call: (613) 993-5326

Internet: <http://www.nrc.ca/irap>



# REGIONAL PROGRAMS

## WEST

**Export Readiness** offers programs and services to help small businesses in western Canada interested in entering international markets.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

## NORTHERN ONTARIO

**International Trade and Investment Initiatives** strive to increase the number of exporting firms by making sure business people in Northern Ontario communities have access to information, training and financial support necessary to compete in the international marketplace.

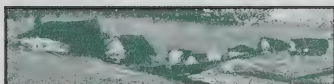
Toll-free: 1-877-333-6673

Internet: <http://fednor.ic.gc.ca>

**Not-For-Profit Fund** helps not-for-profit organizations in Northern Ontario to build or create business and trade opportunities, promote entrepreneurship, support small and medium-sized enterprises and encourage regional development.

Toll-free: 1-877-333-6673

Internet: <http://fednor.ic.gc.ca>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

# People – Youth

*For information about the **Government of Canada's Youth Employment Strategy** call **1-800-935-5555** or one of the numbers listed below.*

Internet: <http://www.youth.gc.ca>

## NATIONAL PROGRAMS

**Agri-Food Science Horizons Program** matches leading agri-food researchers with graduates to provide technical expertise, practical experience and the guidance of an expert mentor.

Call: (613) 759-7838

Internet: <http://www.agr.ca>

**Canada Student Loans Program** provides financial assistance (loans and/or non-repayable grants) to eligible students based on their demonstrated financial need.

Toll-free: 1-888-432-7377

Internet: [http://www.hrdc-drhc.gc.ca/student\\_loans](http://www.hrdc-drhc.gc.ca/student_loans)

**Canada Education Savings Grant**, in association with existing Registered Education Savings Plan, is available to encourage parents to save for their children's education.

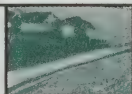
Toll-free: 1-888-276-3624

Internet: [http://www.hrdc-drhc.gc.ca/student\\_loans](http://www.hrdc-drhc.gc.ca/student_loans)

**Canada's SchoolNet** is a collaborative initiative which aims to link all 16,500 Canadian schools and 3,500 libraries to the information highway by the end of 1998. First Nations SchoolNet has connected 80 per cent of all First Nations schools under federal jurisdiction to the Internet in partnership with Stentor and the Assembly of First Nations.

Toll-free: 1-800-268-6608

Internet: <http://www.schoolnet.ca>



**Canadian Cadet Organization** helps Canadian youth develop physical fitness, good citizenship, teamwork and leadership skills through training conducted by 6,000 officers of the Cadet Instructors Cadre. Contact the nearest Navy, Army or Air Cadet unit listed in your local telephone directory.

Internet: <http://www.vcds.dnd.ca/cadets>

**Canadian Communities Atlas** is an Internet-based program that encourages students to describe the geography of their own community and discover how this fits into a national context.

Call: (613) 947-1245

Internet: <http://cgdi.gc.ca/ccatlas>

**Careers in the Canadian Forces** – Canadian citizens who are at least 17 years of age by July 1 of the year of enrolment and who have at least a Grade 10 education can get involved in the regular or reserve Canadian Forces (full- or part-time). Contact the nearest recruiting office.

Toll-free: 1-800-856-8488

Internet: <http://www.recruiting.dnd.ca>

**Community Access Program (CAP)** supports community-based partnerships that offer public access to Internet tools that can help create jobs and economic growth. Some 5,000 rural access sites are currently being established. As well, under the sponsorship of the Youth Employment Strategy, CAP sites develop job opportunities for young Canadians aged 15 to 30.

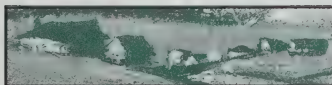
Toll-free: 1-800-268-6608

Internet: <http://cap.unb.ca>

**Computers for Schools** provides schools and libraries across Canada with used computer equipment donated by governments and the private sector.

Toll-free: 1-888-636-9899

Internet: <http://www.schoolnet.ca/cfs.ope>





**Federal Public Sector Youth Internship Program** alleviates youth unemployment by providing essential experience and skills through internships in the federal public service. Approximately 38 per cent of the internships have been set aside for youth in rural areas of Canada.

**Toll-free:** 1-800-495-8775

**Internet:** <http://www.careeredge.org>

**First Nations and Inuit Youth Business Program** is a micro-business program for young people who are out of school. It offers the opportunity to be matched with a mentor and some financial support in order to assist youth interested in creating their own employment. Contact the National Aboriginal Capital Corporations Association.

**Toll-free:** 1-800-241-0972

**Internet:** <http://www.inac.gc.ca/youth/index.html>

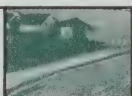
**First Nations and Inuit Science and Technology Camp** provides youth with the opportunity to explore new technologies and learn about science and technology career possibilities. Contact the nearest office of Indian Affairs and Northern Development:

British Columbia	(604) 666-5080
Alberta	(403) 495-2805
Saskatchewan	(306) 780-7362
Manitoba	(204) 983-0678
Ontario	(416) 973-3164
Quebec	(418) 648-7547
Atlantic	(902) 661-6354
Yukon Territory	(867) 667-3364
Northwest Territories/Eastern Arctic	(867) 669-2675
National Capital Region	(819) 953-6771

**Internet:** <http://www.inac.gc.ca/youth>

**First Nations and Inuit Summer Student Career Placement Program** creates career-related summer jobs for eligible students through wage subsidies. Contact the regional office of Indian Affairs and Northern Development listed above.

**First Nations Schools Co-operative Education Program** provides opportunities for students to combine school-based learning with meaningful workplace experience. Contact the regional office of Indian Affairs and Northern Development listed above.



**First Nations and Inuit Youth Work Experience Program** provides wage subsidies to create work experiences for youth who are out of school and unemployed. Contact the regional office of Indian Affairs and Northern Development listed on page 28.

**Housing Internship for First Nations and Inuit Youth** gives out-of-school, unemployed youth the opportunity to gain work experience in the housing field. Call a Government of Canada operator for the nearest Canada Mortgage and Housing Corporation office. For more information

Call: (613) 748-2374

Internet: <http://www.cmhc-schl.gc.ca>

**International Youth & Young Worker Exchange Programs** offer young Canadians an opportunity to work or study abroad.

Toll-free: 1-800-267-8376

Internet: <http://www.dfait-maeci.gc.ca>

**Katimavik – Youth Participation** is a national youth volunteer service that allows bilingual groups of young Canadians to experience their country, serve the community, learn to work together as a group, and develop leadership and communication skills.

Toll-free: 1-888-525-1503 TDD: (819) 994-4957

Internet: <http://www.pch.gc.ca/csy-ecj>

**National Graduate Register/Campus WorkLink** provides students and graduates with greater access to employers and jobs that relate to their academic background, and employers with an easy, efficient and cost-effective recruitment tool.

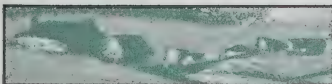
Toll-free: 1-800-964-7763

Internet: <http://ngr.schoolnet.ca>

**Open House Canada Program – Youth Participation** provides young Canadians with learning opportunities to increase their knowledge, appreciation and respect for the diversity of Canadian society and its institutions and to encourage the participation of young people as citizens of Canada.

Call: (819) 994-5448 TDD: (819) 994-4957

Internet: <http://www.pch.gc.ca/csy-ecj>



**SchoolNet Digital Collections Program** provides young people, 15 to 30 years of age, with technology-based job experience, promotes entrepreneurship and community-based economic development and showcases Canadian content on the information highway.

Toll-free: 1-800-465-7766

Internet: <http://www.schoolnet.ca/collections>

**The Student Connection Program** hires college and university students to train small and medium-sized businesses on how to use the Internet effectively for business purposes.

Toll-free: 1-888-807-7777

Internet: <http://www.scp-ebb.com>

**Summer Student Job Action** helps guide the career choices of young people across Canada by helping them find work and gain job experience during the summer months.

Internet: <http://youth.hrdc-drhc.gc.ca/ssja/emain.htm>

**Young Canada Works in National Parks and Historic Sites Program** provides work experience opportunities to young people across Canada, as well as offering career guidance.

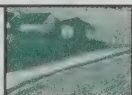
Internet: <http://www.pch.gc.ca>

**Young Canada Works in Heritage Institutions Program** provides summer employment for Canadian students in museums, archives, libraries and other cultural and heritage institutions across the country.

Internet: <http://www.pch.gc.ca/ycw-jct/english/overview.htm>

**Youth Employment Initiatives Program** helps young people get the experience, knowledge, skills and information they need to prepare for and participate in the labour force. Contact the nearest Human Resources Centre to find out about youth employment opportunities in your area.

Internet: <http://www.youth.gc.ca>



**Youth Solvent Treatment Program** provides preventative and treatment services for youth. For more information

Call: (613) 957-4389

Internet: <http://www.hc-sc.gc.ca/msb>

**Youth International Internship Program** provides young Canadians with international work experiences that will allow them to apply newly learned skills to the Canadian job market.

Toll-free: 1-800-559-2888

Internet: <http://www.dfait-maeci.gc.ca/english/culture/youth/intern/doorway.htm>

## REGIONAL PROGRAMS

### WEST

**First Jobs in Science and Technology Program** helps small firms hire science and technology graduates to perform technology adoption projects aimed at increasing productivity.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

**International Trade Personnel Program** helps small and medium-sized businesses in western Canada enhance their international competitiveness by hiring graduates to perform certain types of work.

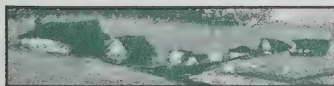
Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>

**Western Youth Entrepreneur Program** is designed to foster an entrepreneurial culture and encourage young people to consider a career in small business.

Toll-free: 1-888-338-WEST (9378)

Internet: <http://www.wd.gc.ca>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

## QUEBEC

**Investing in Rural Youth: Canada Economic Development for Quebec Regions' Youth Strategy** provides capital to young entrepreneurs for the purposes of business acquisition, start-up, modernization and expansion. Contact your local Community Futures Development Corporation.

Call: (514) 283-8148

Internet: <http://www.dec-ced.gc.ca> or  
<http://www.reseau.sadc.gc.ca>

## ATLANTIC

**Young Entrepreneurs ConneXion Jeunes Entrepreneurs** program provides information, advice and financing for young people in the Atlantic region who are interested in starting or expanding a business.

Toll-free: 1-800-561-7862

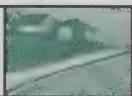
Internet: <http://www.acoa.ca>

## NORTH

**Junior Canadian Rangers** is a national community-based program for youth composed of patrols in Yukon, Northwest Territories and Quebec fostering good citizenship, community responsibility, personal health and welfare, and self-esteem in youth, thereby building a stronger, healthier community for all. Contact the Chief of Reserves and Cadets.

Call: (613) 992-2403

Internet: <http://www.dnd.ca>





# People – Seniors

## NATIONAL PROGRAMS

*For information on the following programs and services, call*

**Toll-free: 1-800-277-9914 TDD: 1-800-255-4786**

**Internet: <http://www.hrdc-drhc.gc.ca/isp>**

**Canada Pension Plan Retirement Pension Program** provides a monthly payment to contributors who are at least 60 years of age. The pension is designed to replace about 25 per cent of the contributor's average monthly pensionable earnings during that person's contributory period.

**Canada Pension Plan Survivor Benefits** are paid to the estate, surviving spouse and/or dependent children of a deceased CPP contributor. There are three types of survivor benefits: death benefit, surviving spouse's pension and children's benefit.

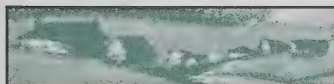
**Guaranteed Income Supplement** is an income-tested, monthly benefit for Old Age Security pensioners with no or very limited income.

**Old Age Security Basic Pension** is a monthly benefit available to persons age 65 and over who meet the necessary residency requirements.

**Spouse's Allowance** is an income-tested, monthly benefit payable to the 60- to 64-year-old spouse of an Old Age Security pensioner or to widowed persons who meet income and residency requirements.

**Home Adaptation for Seniors Independence** provides financial assistance to assist low-income seniors to carry out minor home renovations. Call a Government of Canada operator for the nearest Canadian Mortgage and Housing Corporation office.

**Internet: <http://www.cmhc-schl.gc.ca>**



**Internet:**  
**[www.rural.gc.ca](http://www.rural.gc.ca)**

# People – Culture

*Programs and services that support the arts, heritage organizations, museums and national parks.*

## NATIONAL PROGRAMS

**Aboriginal Women's Program** provides financial and technical support to help Aboriginal women to influence policies, programs, legislation and decision-making that affect their social, cultural, economic and political well-being. Contact your Canadian Heritage regional office:

TDD	(819) 994-4957
Atlantic	(506) 851-7066
Quebec	(514) 283-2332 or 1-800-463-6769
Ontario	(416) 954-9243 or 1-800-839-8221
Prairies and Northwest Territories	(204) 983-3601
Alberta	(403) 292-4401 or 1-800-748-7275
Pacific and Yukon Territory	(604) 666-0176
National Capital Region	(819) 994-3907
Internet:	<a href="http://www.pch.gc.ca">http://www.pch.gc.ca</a>

**Aboriginal Representative Organizations Program** gives Inuit, Métis and Non-Status Indians an avenue through which they can communicate with governments to address social, economic, political and cultural issues affecting the lives of Canada's Aboriginal peoples. Call the numbers listed above.

**Canada-Mexico Creative Artists Program** offers a six- to eight-week residency in Mexico providing Canadian artists the opportunity to learn and gain new experience.

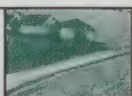
Call: (613) 992-5359

Internet: <http://www.dfait-maeci.gc.ca>

**Canadian Heritage Information Network** brokers effective access to Canadian and international heritage information for public education and enjoyment, and for the collective benefit of Canadian museums.

Toll-free: 1-800-520-CHIN (2246) TDD: (819) 994-4957

Internet: <http://www.chin.gc.ca>



**Cultural Initiatives Program** provides financial and technical assistance to help Canadian arts and heritage organizations bring artists from other parts of Canada to their local events, ensuring greater awareness of Canada's artistic achievements.

Call: (819) 994-9612 TDD: (819) 994-4957

Internet: <http://www.pch.gc.ca>

**International Cultural Relations Program** provides grants to Canadian individuals or groups to promote Canadian culture abroad.

Call: (613) 992-6283

Internet: <http://www.dfait-maeci.gc.ca>

**Museums Assistance Program** provides financial and technical assistance to Canadian museums and related institutions. Contact the regional offices of Canadian Heritage:

Western	(604) 666-5054
Prairies and Northwest Territories	(204) 983-2139
Ontario	(416) 973-5400
Eastern Quebec	(418) 648-7116
Western Quebec	(514) 496-5380
Atlantic	(506) 851-2302
National Capital Region	(819) 997-8845

Internet: <http://www.pch.gc.ca>

**National Atlas** provides an integrated view of Canada's physical, economic and cultural geography.

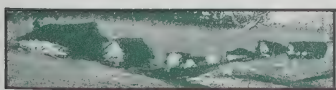
Call: (613) 992-4342

Internet: [http://cgdi.gc.ca/national\\_atlas](http://cgdi.gc.ca/national_atlas)

**Northern Native Broadcast Access Program** provides financial and technical assistance to 13 Aboriginal communications societies for the production and distribution of Aboriginal-language radio and television programming.

Call: (819) 994-2067 TDD: (819) 994-4957

Internet: <http://www.pch.gc.ca>



**Support for Official Language Community Organizations and Institutions Program:** Financial and technical assistance for the development of minority official-language communities (francophones outside Quebec and anglophones in Quebec).

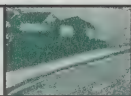
Call: (819) 994-4003 TDD: (819) 994-4957

Internet: [http://www.pch.gc.ca/offlangoff/eofl/e\\_cont.htm](http://www.pch.gc.ca/offlangoff/eofl/e_cont.htm)

**Parks Canada** establishes national parks and historic sites to protect and present Canada's natural and cultural heritage. Contact the Parks Canada national office.

Call: (819) 997-0055 TDD: (819) 994-4957

Internet: <http://www.pch.gc.ca>



# People – Employment

## NATIONAL PROGRAMS

### Employment Services

Contact the nearest **Human Resources Centre** for job opportunities, information on programs for children and families, youth, seniors, the unemployed, persons with disabilities, Aboriginal peoples, and Canadians in the workplace. Ask a Government of Canada operator for the centre closest to you.

Or visit: <http://www.hrdc-drhc.gc.ca/common/work.shtml#job> for locations where you can find help if you are looking for work, such as the Electronic Labour Exchange, the Job Bank and CanWIN.

Internet: <http://www.hrdc-drhc.gc.ca>

**Employment Insurance** benefits are paid to people who are available for and able to work but cannot find a job, and to those unable to work owing to illness, maternity or caring for a newborn or newly adopted child. For more information contact your nearest Human Resources Centre.

**Careers in the Canadian Forces:** The regular and reserve Canadian Forces offer full- or part-time employment opportunities across Canada. **Canadian Rangers**, a sub-component of the Canadian Reserve Force, provides volunteers living in remote or isolated communities with opportunities to take part in military activities. Contact the nearest recruiting office.

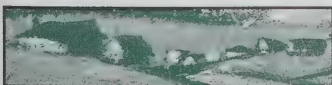
Toll-free: 1-800-856-8488

Internet: <http://www.dnd.ca>

**Labour Program** focuses on the federally-regulated workplace, administering and enforcing legislation and regulations, changes affecting the workplace and the needs of employers and employees. Federally-regulated sectors include telecommunications, transportation, banking, broadcasting and Crown corporations.

Toll-free: 1-800-567-6866

Internet: <http://labour-travail.hrdc-drhc.gc.ca/eng>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)



# People – Skills Development

## NATIONAL PROGRAMS

**Canadian Dental Therapy Training Program** is designed to improve access to basic oral healthcare for First Nations and Inuit communities by training students to provide those services.

Toll-free: 1-800-359-3576

Internet: <http://www.hc-sc.gc.ca/msb>

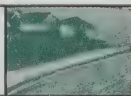
**Training – Nurses:** Two programs are available to nurses who supply nursing services in First Nations communities to provide additional training in community health and the delivery of treatment and emergency services.

Call: (613) 957-2691

Internet: <http://www.hc-sc.gc.ca/msb>

**Training Programs for Aboriginals in Land Surveying and Land Management** transfer land-management and land-surveying skills and appropriate technologies to First Nations, increasing local decision-making and developing flexible relationships that recognize cultural differences. Contact the regional offices of the Legal Surveys Division of Natural Resources Canada:

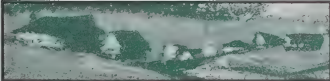
British Colombia	(604) 666-5326
Alberta	(403) 495-2138
Saskatchewan	(306) 780-5402
Manitoba	(204) 983-3793
Ontario	(416) 973-1006
Quebec	(418) 648-5725
Atlantic	(902) 661-6766
Yukon	(867) 667-3950
Northwest Territories	(867) 669-3903
National Capital Region	(613) 995-4420
Internet: <a href="http://www.geocan.nrcan.gc.ca/lst">http://www.geocan.nrcan.gc.ca/lst</a>	



**Women's Program, Status of Women Canada**, offers financial and technical assistance to women's and other voluntary organizations working to advance equality for women, support action by addressing women's economic, social, political and legal situations. Call the Status of Women Canada office in your region:

National Capital Region	(613) 995-7835
British Columbia/Yukon	(604) 666-1953
Prairies/Northwest Territories	(403) 495-5020
Ontario	(416) 952-2182
Montreal and Quebec	(514) 283-3150
Atlantic	(506) 851-7706
Internet: <a href="http://www.swc-cfc.gc.ca">http://www.swc-cfc.gc.ca</a>	

See other programs under *Support for Business and Youth*.



# People – Social & Health

## NATIONAL PROGRAMS

**Canada Health and Social Transfer to Provinces:** The federal government provides transfers to provinces and territories to ensure citizens across Canada receive reasonably comparable levels of service at reasonably comparable levels of taxation, and to support health care, post-secondary education and social services programs in all parts of the country. For more information, contact the Department of Finance.

Call: (613) 992-8134

Internet: <http://www.fin.gc.ca>

**Canada Pension Plan Disability Benefits** provide working Canadians a measure of financial protection against the loss of earnings because of a disability.

Toll-free: 1-800-277-9914 TDD: 1-800-255-4786

Internet: <http://www.hrdc-drhc.gc.ca/isp>

**Farm Family Health Newsletter** covers research in the field of agriculture and health with information for communities, public health researchers and policy-makers to improve health and safety on the farm. The newsletter is one of numerous publications on health from Health Canada.

Internet: <http://www.hc-sc.gc.ca/hpb/lcdc/publicat.html>

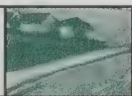
**Emergency Repair Program** helps homeowners in rural and remote areas to do emergency repairs required for the continued safe occupancy of their homes. Call a Government of Canada operator for the nearest Canadian Mortgage and Housing Corporation office.

Internet: <http://www.cmhc-schl.gc.ca>

**National Native Alcohol and Drug Abuse Program** helps First Nations and Inuit communities to establish and operate programs that eliminate or reduce high levels of alcohol, drug and solvent abuse.

Call: (613) 957-3388 or (613) 952-1377

Internet: <http://www.hc-sc.gc.ca/msb>



**Non-Insured Health Benefits Program** provides medically necessary goods and services to First Nations and Inuit people. Contact the regional office of Health Canada's Medical Services Branch:

Pacific	(604) 666-3235
Alberta	(403) 495-2690
Saskatchewan	(306) 780-5449
Manitoba	(204) 983-4171
Ontario	(613) 952-0087
Quebec	(514) 283-0100
Atlantic	(902) 426-6637
Yukon	(867) 393-6777

Internet: <http://www.hc-sc.gc.ca/msb>

**Nursing Services Program** provides nursing services to First Nation clients living on reserves across Canada in a variety of settings, including remote, isolated communities, semi-isolated and more urban locations.

Call: (613) 957-7691

Internet: <http://www.hc-sc.gc.ca/msb>

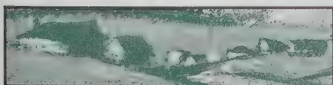
**Shelter Enhancement Program** focuses mainly on the renovation and upgrading of existing emergency shelters for victims of family violence. Limited funding also goes toward developing new emergency shelter spaces, as well as some additional second-stage housing. Call a Government of Canada operator for the nearest Canadian Mortgage and Housing Corporation office.

Internet: <http://www.cmhc-schl.gc.ca>

**Transfer of Health Services to First Nations & Inuit Communities Program** transfers control of health programs and resources to First Nations and Inuit people. Contact the nearest regional office of Health Canada:

Pacific	(604) 666-8431
Alberta	(403) 495-7054
Saskatchewan	(306) 780-7013
Ontario	(613) 952-0142
Quebec	(514) 283-1583
Atlantic	(902) 426-8050
Yukon	(867) 393-6770
National Capital Region	(613) 957-3401

Internet: <http://www.hc-sc.gc.ca/msb>



Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)

# People – Environment

## NATIONAL PROGRAMS

**EcoAction 2000** provides financial support for local environmental projects that support national priorities and lead to positive, measurable environmental results. Contact the Environment Canada office in your region:

Pacific & Yukon	1-800-667-7779
Alberta & Northwest Territories	1-800-567-1570
Manitoba & Saskatchewan	1-800-665-7135
Ontario	1-800-661-7785
Quebec	1-800-463-4311
Atlantic	1-800-663-5755

Internet: <http://www.ec.gc.ca/ecoaction>

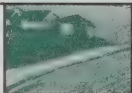
**Criteria and Indicators for Sustainable Forest Management Program** develops and tests a framework of criteria and indicators for the conservation and sustainable development of Canada's forests.

Internet: [www.nrcan.gc.ca:80/cfs/proj/ppiab/ci](http://www.nrcan.gc.ca:80/cfs/proj/ppiab/ci)

**Environmental Response Program** ensures an effective preparedness and response system to spills of oil and chemicals from ships in Canadian waters. Contact the regional superintendent of the Canadian Coast Guard:

Pacific	(604) 775-8839
Central & Arctic	(519) 383-1971
Laurentian	(418) 648-5622
Newfoundland	(709) 772-2118
Maritimes	(902) 426-2292
National Capital Region	(613) 990-7011

Internet: <http://www.ccg-gcc.gc.ca>





**National Forest Strategy (1998-2003)** is being developed to guide the efforts of Canadians in sustainable forest management nationwide and to outline specific action items.

Call: (613) 947-9087

Internet: [http://www.nrcan.gc.ca/cfs/nfs/nfc/program\\_e.html](http://www.nrcan.gc.ca/cfs/nfs/nfc/program_e.html) or  
[http://www.nrcan.gc.ca/cfs/rfs/strateg/control\\_e.html](http://www.nrcan.gc.ca/cfs/rfs/strateg/control_e.html)

**Model Forest Program** explores models of community involvement and shared decision-making in managing a large forest land-base for multiple use. The 11 forests are open to the public.

Call: (613) 992-5874

Internet: <http://www.modelforest.net> or <http://www.nrcan.gc.ca>

**Mine Environment Neutral Drainage (MEND) 2000 Program** continues the work begun by a co-operative research program to further reduce environmental problems associated with acidic drainage and confirm results of large-scale field tests of technologies.

Call: (613) 992-0968

Internet: <http://mend2000.nrcan.gc.ca>

**Renewable Energy for Remote Communities Program** helps 300 of Canada's remote communities adopt renewable energy technologies and identify market opportunities.

Call: (450) 652-5154

Internet: <http://cedrl.mets.nrcan.gc.ca>

**Renewable Energy Technology R&D Program** helps Canadian industry research and develop renewable energy technologies that can serve as reliable, cost-effective and environmentally responsible alternatives to conventional energy generation.

Call: (613) 996-6087

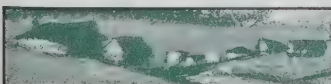
Internet: <http://www.nrcan.gc.ca>

**Tree Canada Foundation** provides education, technical assistance, resources and financial support to encourage Canadians to plant and care for trees in urban and rural environments.

Call: (613) 567-5545

Internet: <http://www.treecanada.ca>

Internet:  
[www.rural.gc.ca](http://www.rural.gc.ca)



**Waterways Development Program** reduces the risk to navigation in commercial waterways across Canada, and improves the use of commercial waterways in support of a safe and environmentally sound national transportation system.

Call: (613) 990-5617

Internet: <http://www.ccg-gcc.gc.ca/mns-snm/main.htm>

## REGIONAL PROGRAMS

### WEST

**Rural Water Development Program** provides technical and financial assistance to rural residents in western Canada for the development of secure water supplies.

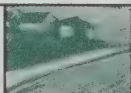
Call: (306) 780-5126

Internet: <http://www.agr.ca/pfra>

**Shelterbelt Program** provides seedlings and technical assistance for shelterbelt, conservation and reclamation planting in Manitoba, Saskatchewan, Alberta and British Columbia's Peace River Region.

Call: (306) 695-2284

Internet: <http://www.agr.ca/pfra>



# Special – Safety

## NATIONAL PROGRAMS

**Aids to Navigation** provide efficient operation of navigational aids to assist mariners in determining their position with relation to land and hidden dangers. Contact the nearest Coast Guard regional office:

Pacific	(604) 775-8852
Central & Arctic	(519) 383-3987
Laurentian	(418) 648-4548
Maritimes	(902) 426-3907
Newfoundland	(709) 772-5494
National Capital Region	(613) 998-1384
Internet:	<a href="http://www.ccg-gcc.gc.ca">http://www.ccg-gcc.gc.ca</a>

**Canadian Coast Guard Auxiliary** assists the Canadian Coast Guard with search and rescue response and prevention activities. Contact the nearest Canadian Coast Guard Auxiliary Corporation:

Pacific	(250) 480-2798
Central & Arctic	(705) 357-2616
Laurentian	(418) 648-5967
Maritimes	(902) 426-5812
Newfoundland	(709) 772-4074
National Capital Region	(613) 990-3117
Internet:	<a href="http://www.ccg-gcc.gc.ca">http://www.ccg-gcc.gc.ca</a>

**Eastern Arctic Sealift** program organizes the delivery of supplies to northern settlements and National Defence sites. To find out about shipping schedules, rates and bookings, call

Toll-free: 1-888-390-0111 or (613) 993-0007  
Internet: <http://www.ccg-gcc.gc.ca>

**Icebreaking Program** ensures that marine traffic moves safely through ice-covered waters.

Toll-free: 1-800-920-7767  
Internet: <http://www.ccg-gcc.gc.ca>

**Marine Communications and Traffic Services Centres** provide a marine safety communications link for vessels and protect the environment through efficient vessel traffic management. Contact the regional superintendent of the Canadian Coast Guard:

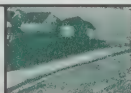
Pacific	(604) 775-8853
Central & Arctic	(519) 383-1937
Laurentian	(418) 648-5522
Maritimes	(902) 426-3797
Newfoundland	(709) 772-5119
National Capital Region	(613) 990-3031
Internet: <a href="http://www.ccg-gcc.gc.ca/mcts-sctm/main.htm">http://www.ccg-gcc.gc.ca/mcts-sctm/main.htm</a>	

**Navigable Waters Protection and Receiver of Wreck:** Two programs safeguard the navigability of waters, thereby protecting the public right to navigation. For more information, please contact the regional Superintendent of the Marine Navigation Services, Canadian Coast Guard:

Pacific	(604) 775-8866
Central & Arctic	(519) 383-1862
Laurentian	(418) 648-5403
Maritimes	(902) 426-2726
Newfoundland & Labrador	(709) 772-2284
Internet: <a href="http://www.ccg-gcc.gc.ca">http://www.ccg-gcc.gc.ca</a>	

**Office of Boating Safety** provides national leadership in boating safety, working closely with various community stakeholders and others to make the best possible use of partnerships, foster joint initiatives and work with the boating community.

Toll-free: 1-800-267-6687  
Internet <http://www.ccgrser.org>



**Search and Rescue Program** reduces the loss of life in the marine environment and makes Canadian waters as safe as possible for those who use them. Contact the nearest regional Coast Guard Rescue, Safety and Environmental Response superintendent:

Pacific	(604) 775-8839
Central & Arctic	(519) 383-1971
Laurentian	(418) 648-5622
Maritimes	(902) 426-2292
Newfoundland	(709) 772-2118
National Capital Region	(613) 990-3119
Internet: <a href="http://www.ccgrser.org">http://www.ccgrser.org</a>	

**Small Craft Harbours Program** administers and maintains a national system of harbours, providing safe access and shelter for many fishing vessels and recreational boats. Contact the regional director of Small Craft Harbours:

Pacific	(604) 666-6530
Central & Arctic	(905) 639-4330
Laurentian	(418) 649-6569
Maritimes	(506) 851-6581
Newfoundland	(709) 772-4499 or 772-2371
National Capital Region	(613) 993-3011
Internet: <a href="http://www.ccg-gcc.gc.ca">http://www.ccg-gcc.gc.ca</a>	



# Special – Customs & Tax

## NATIONAL PROGRAMS

**Aboriginal Peoples Information Service** provides information seminars to Aboriginal communities in remote areas on tax issues under the *Indian Act* and the *Income Tax Act*.

Toll-free: 1-800-959-8281

Internet: <http://www.rc.gc.ca>

**Additional Customs Services on Request – Cost Recovery Program** provides new or additional customs services to facilitate international business development in rural Canada. Call a Government of Canada operator for the nearest regional office of Revenue Canada.

Internet: <http://www.rc.gc.ca>

**CANPASS Private Aircraft Program** streamlines the customs and immigration clearance of frequent air travellers to small airports throughout Canada. Call a Government of Canada operator for the nearest regional office of Revenue Canada, or

Call: (613) 957-1280

Internet: <http://www.rc.gc.ca>

**CANPASS Private Boats Program** streamlines the customs and immigration clearance of private boat travellers throughout Canada. Call a Government of Canada operator for the nearest regional office of Revenue Canada, or

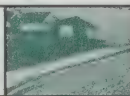
Call: (613) 954-6373

Internet: <http://www.rc.gc.ca>

**CANPASS Remote Ports Program**, a pilot program tests ways to extend the hours during which customs services are provided to residents of remote communities, while improving border protection. Call a Government of Canada operator for the nearest regional office of Revenue Canada, or

Call: (613) 954-6373

Internet: <http://www.rc.gc.ca>



**Community Volunteer Income Tax Program** provides special training sessions on how to complete basic income tax returns for representatives of community organizations and other interested people.

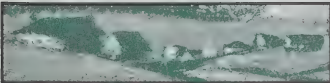
Toll-free: 1-800-959-8281  
Internet: <http://www.rc.gc.ca>

**Income Tax Filing Season Services** offer additional services to meet demands during the income tax filing season.

Toll-free: 1-800-959-8281 (regular hours)  
1-800-959-1962 (evenings)  
1-800-959-1971 (Saturdays)  
Internet: <http://www.rc.gc.ca>

**TELEFILE** allows eligible individuals to file their tax returns from home, using a touch-tone telephone.

Toll-free: 1-800-959-8281  
Internet: <http://www.rc.gc.ca/telefile>



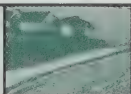
# Special – Travel

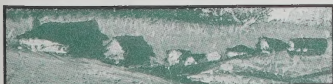
The **Canadian Passport Office** issues Canadian passports and deals with their recovery and use. In the North, applications are available through the chain of Northern stores. They are also available on a pilot basis at three Canada Post outlets in two Ontario communities, Cornwall and Sudbury.

Canada's consular missions abroad can offer **Consular Assistance** to Canadians travelling or residing in foreign countries. For passports and other information, call

Toll-free: 1-800-267-8376

Internet: <http://www.dfait-maeci.gc.ca>







# Special - 1991

The Canadian Government is pleased to announce that it will be providing financial assistance to the provinces and territories to help them meet their obligations under the Canada Health Act. This assistance will be provided in the form of a grant to the provinces and territories to help them meet their obligations under the Canada Health Act.

The grant will be provided to the provinces and territories to help them meet their obligations under the Canada Health Act. The grant will be provided to the provinces and territories to help them meet their obligations under the Canada Health Act.

For more information, please contact:

Health Canada, Ottawa, Ontario K1A 0S2









Government  
of Canada

Gouvernement  
du Canada

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